



Intelligent UserSM

Earn money by giving energy back to the grid.

Intelligent User

To help commercial and industrial energy customers reduce congestion on the energy grid, Comverge created Intelligent User – a customized program that provides the critical tools necessary to empower better energy management decisions.

Optimize energy use

Through Intelligent User, a team of energy experts evaluates your energy consumption and facility management plans, and then develops cost-effective and efficient implementation strategies, including:

- **Demand response services** – Program registration, enrollment, load-shedding initiatives, load curtailment verification, and settlement
- **Energy management services** – Regulated and deregulated market opportunity assessments, energy audits, analysis reports, recommendations, and implementation strategies
- **Energy engineering services** – Short-circuit and load-flow analysis, supervisory control and data collection, power factor analysis and implementation, and power distribution system analysis, testing, and maintenance

Benefits

- Reduce energy use during times of peak demand
- Meet federal and state regulations for reducing energy consumption
- Leave a positive impression on your customers by decreasing your organization's carbon footprint
- Decrease strain on the local electrical grid and help prevent electricity outages
- Earn money, reduce costs, and reallocate budgets by giving energy back to the grid
- Help utilities meet demand without having to build additional peaking plants

Features

- Deep expertise and understanding of how different industries – and organizations – use energy
- A thorough analysis of your business to help you determine the most financially viable demand response program:
 - Price response programs
 - Capacity programs
- Customized curtailment strategies that match organizational requirements to avoid service disruptions and occupant discomfort
- Web-based tools to manage tactical energy curtailment activities, settle demand response events, and enable comparisons of critical energy-related data
- Fully staffed Network Operations Center that is available 24x7 to answer questions, coordinate operations, and collect data
- State-of-the-art software and hardware solutions to help you cost-effectively and efficiently manage energy consumption
- Successful track record of helping commercial buildings, schools and classrooms, hospitals and healthcare facilities, and manufacturing operations reduce energy use
- Seamless and worry-free participation through turnkey solutions that manage regulatory, operational, metering, monitoring, and notification requirements





Support for every aspect of intelligent energy management

Through the industry's only proven, comprehensive set of intelligent hardware, software, and services solutions, Comverge delivers the insight and control that helps optimize energy consumption. This portfolio – coupled with our proven expertise – has earned us the trust of energy providers and consumers across the country and enables us to positively benefit their operations and bottom lines.

• Intelligent hardware

- IntelliTEMP™ – Empower consumers to gain control of energy use through dynamic programmable thermostats
- IntelliFOCUS™ – Enable consumers to monitor and manage usage in real time with an easy-to-read energy consumption display unit
- IntelliPEAK™ – Curtail air conditioner usage during events and ensure locations have signal receptions
- IntelliCONNECT™ – Send data over a cellular or broadband network at least twice an hour for a near real-time look at current usage

• Intelligent software

- IntelliSOURCE™ – Establish two-way communication between energy providers and consumers, and receive a consistent infrastructure for command and control of energy management programs

• Intelligent services

- IntelliMARKET™ – Depend on Comverge's seasoned marketing team to create, execute, and manage recruitment strategies targeting customers of all types

- IntelliMEASURE™ – Gauge program effectiveness and achieve greater program efficiencies to ensure you get the best return from your load reduction programs
- IntelliPLAN™ – Work with experienced energy management professionals to develop and implement tailored strategies for optimizing energy use
- IntelliSUPPORT™ – Count on Comverge to handle all aspects of installation and customer care for demand response and time-of-use programs
- IntelliTECH™ – Ensure Comverge software solutions are effectively deployed and integrated with your applications
- Comverge Network Operations Center (NOC) – Manage and execute energy consumption strategies with help from a knowledgeable resource available 24x7

Why Comverge?

For more than 30 years, we have earned the trust of our customers by making demand response simple.

- We service 60-percent of the existing residential demand response install base
- Our solutions are designed to expand their capabilities to accommodate your changing and expanding needs
- We have long-term contracts to provide virtual peaking capacity programs to PG&E, Southern California Edison, SMECO, NV Energy, APS, and other leading utilities throughout the U.S.
- Through IntelliSOURCE, we provide a single platform that enables you to deliver innovative energy management applications to your customers – both residential and commercial and industrial



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