



IntelliTECHSM

Receive expert support and integration
for software deployments.



IntelliTECH

The Comverge IntelliTECH service helps ensure your investments in Comverge software solutions are effectively deployed and integrated with your applications.

Benefits

- Smooth and hassle-free system deployments
- An extension of your IT team for additional resources, advice, and expertise
- Experienced integration with applications such as customer information systems
- Customized features tailored to your needs and requirements
- Setup that ensures proper communication with all systems

Features

- Deep expertise and understanding of utilities, intelligent energy management solutions, and home area networks (HANs)
- More than 20 years of experience handling projects of all sizes for utilities and municipalities including Progress Energy, Exelon, and TXU Energy
- Proven track record of actively partnering with a variety of integrators from the planning phase to implementation

Professional services

The IntelliTECH team delivers professional services to your demand response (DR) and advanced metering infrastructure (AMI) projects, utilizing a consistent framework:

- Step 1: We work with you to identify project success criteria, architect the technology solution, define business processes, and plan system integrations
- Step 2: Document business and technical requirements of your project to communicate the software solution design
- Step 3: Perform thorough testing of the end-to-end solution to confirm its ability to meet the project's success criteria
- Step 4: Deploy the solution, including setup and installation of the server environment, configuration of software based on your best practices, and training for your personnel

Continuing support

Once you have deployed our tailored software solution, our team monitors, troubleshoots, and supports your use of the software applications to ensure that your needs are achieved through a fully maximized, results-based process.

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